



Wednesday, 6 November 2019

Dear Sir/Madam

A meeting of the Community Safety Committee will be held on Thursday, 14 November 2019 in the Council Chamber, Council Offices, Foster Avenue, Beeston NG9 1AB, commencing at 7.00 pm.

Should you require advice on declaring an interest in any item on the agenda, please contact Legal Services at your earliest convenience.

Yours faithfully

Chief Executive

To Councillors:	D Bagshaw	C M Tideswell
	L Fletcher	R I Jackson
	J C Goold	P M Roberts-Thomson
	S Kerry	P Lally (Chair)
	H Land	R H Darby
	R D MacRae (Vice-Chair)	I L Tyler
	J P T Parker	

A G E N D A

1. APOLOGIES

To receive any apologies and notification of substitutes.

2. DECLARATIONS OF INTEREST

Members are requested to declare the existence and nature of any disclosable pecuniary interest and/or other interest in any item on the agenda.

3. MINUTES

PAGES 1 - 4

To approve the minutes of the previous meeting held on Thursday, 19 September 2019.

4. NEIGHBOURHOOD POLICING INSPECTOR UPDATE

Chief Inspector Simon Riley will provide an update for the Committee.

5. KNIFE CRIME UPDATE

Superintendent Matt McFarlane, Knife Crime Strategy Manager for Nottinghamshire Police, will provide an update for the Committee.

6. ANTI-SOCIAL BEHAVIOUR ACTION PLAN

PAGES 5 - 16

To advise the Committee of the progress made on the Anti-Social Behaviour Action Plan.

7. ONLINE HARASSMENT AND CYBERBULLYING

PAGES 17 - 22

To update the Committee on aspects of online harassment and cyberbullying.

8. PERFORMANCE MANAGEMENT - REVIEW OF
BUSINESS PLAN PROGRESS - COMMUNITY SAFETY

PAGES 23 - 28

To report progress against outcome targets identified in the Community Safety and Health Business Plan, linked to Corporate Plan priorities and objectives, and to provide an update as to the latest key performance indicators therein.

9. WORK PROGRAMME

PAGES 29 - 30

To consider items for inclusion in the Work Programme for future meetings.

COMMUNITY SAFETY COMMITTEE

THURSDAY, 19 SEPTEMBER 2019

Present: Councillor P Lally, Chair

Councillors: D Bagshaw
L Fletcher
J C Goold
S Kerry
R D MacRae (Vice-Chair)
J P T Parker
C M Tideswell
R H Darby
I L Tyler
T Hallam
E Kerry
H G Khaled MBE

Apologies for absence were received from Councillors H Land, R I Jackson and P M Roberts-Thomson.

8 DECLARATIONS OF INTEREST

There were no declarations of interest.

9 MINUTES

The minutes of the meeting held on 6 June 2019 were confirmed and signed as a correct record.

10 ANTI-SOCIAL BEHAVIOUR CASE REVIEW (COMMUNITY TRIGGER) POLICY & PROCEDURE

Part 6 of the Anti-Social Behaviour (ASB), Crime and Policing Act 2014 came into force on 13 May 2014. The Act contains provisions which give victims of persistent ASB the ability to demand a formal case review where the locally defined threshold is met. In Broxtowe, this has been set at the statutory maximum of three qualifying complaints of ASB in a six-month period.

Inspector Simon Riley gave an update on local policing issues and members considered the updated Policy in respect of ASB case reviews which was requested under the provisions of the Anti-Social Behaviour, Crime and Policing Act 2014.

It was queried whether online ASB should be included within the Policy. Officers responded that the Policy had been compiled and agreed by a number of stakeholder groups. The Council was in a position to signpost victims of online ASB to the relevant specialist groups.

Councillor E Kerry proposed an amendment to the recommendation, which was seconded by Councillor L Fletcher, that the following be added: 'that further work be undertaken to ascertain whether to include online ASB in the Policy at a later date.'

On being put to the meeting, the amendment was lost.

RESOLVED that the Anti-Social Behaviour Case Review Policy be approved.

11 DOG FOULING

At its meeting on 6 June 2019, the Committee received a report on dog fouling and the relevant controls which are in place. A request was made to ascertain details of signage and further information in respect of dog fouling in parks and open spaces in addition to relevant signage was provided.

RECOMMENDED to the Finance and Resources Committee that signage be provided in parks and open spaces where none currently exists and that signage be replaced as necessary.

12 SERIOUS AND ORGANISED CRIME STRATEGY

The Committee was informed that although the National Crime Agency leads the United Kingdom's fight to cut serious and organised crime, it was essential that the approach involved action and input from all relevant partner agencies. Public sector organisations and law enforcement agencies, including councils, police, health, social care, education services and immigration enforcement, had a duty to protect the wellbeing of their local communities.

The proposed Strategy set out the actions Broxtowe Borough Council would take to contribute to the targeting and disruption of serious and organised crime and members requested that statistics be returned to the Committee in a year's time. It was further stated that councillors and officers should undergo training where possible on the matter.

RESOLVED that the Serious Organised Crime Strategy be approved.

13 MODERN SLAVERY AND HUMAN TRAFFICKING STATEMENT

The Modern Slavery Act 2015 (the Act) consolidates various offences relating to human trafficking and slavery. Section 54 of the Act imposes a legal duty on commercial organisations, which supply goods and/or services from or to the UK and have a global turnover of more than £36 million, to publish a slavery and human trafficking statement each financial year. Broxtowe Borough Council engages in commercial activities by providing services and its annual turnover is greater than the specified £36 million.

Whilst the Modern Slavery Act 2015 does not state that local authorities specifically are included in those organisations legally required to publish a statement, many do so as a matter of good practice. At its meeting on 12 December 2018, the Community

Safety Committee resolved that Broxtowe Borough Council should produce an annual statement.

RESOLVED that the Modern Slavery and Human Trafficking Statement 2018/19 be approved.

14 HATE CRIME PLEDGE

Hate crime was an issue which needed to be tackled by every organisation and required partnership working with the police and other organisations.

RESOLVED that the Chair of the Community Safety Committee be authorised to sign the Hate Crime Pledge on behalf of Broxtowe Borough Council.

15 PERFORMANCE MANAGEMENT - REVIEW OF BUSINESS PLAN PROGRESS - COMMUNITY SAFETY AND HEALTH

Members noted the progress made in achieving the Business Plan for Community Safety and Health in addition to the current key performance indicators for 2019/20.

16 WORK PROGRAMME

Members considered the Work Programme and stated that items on the location of knife bins in the Borough, an update on the ASB Action Plan, a presentation from the Pythian Club and a standing item on an update from Inspector Simon Riley be included in future agendas.

RESOLVED that the Work Programme, as amended, be approved.

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Report of the Chief Executive

UPDATE ON ANTI-SOCIAL BEHAVIOUR ACTION PLAN

1. Purpose of report

To advise the Committee of the progress made on the Anti-Social Behaviour (ASB) Action Plan.

2. Detail

Considerable action is taken by officers of the Borough Council to deal with cases of anti-social behaviour. This behaviour can take various forms and includes issues such as noise nuisance, bonfires, aggressive dogs and street trading amongst others. Work is also undertaken to complement that undertaken by Nottinghamshire Police. Broxtowe Borough Council also organises and hosts the Anti-Social Behaviour Panel which involves partner agencies meeting on a monthly basis to discuss cases and decide on appropriate actions.

A copy of the updated Action Plan is attached in the appendix.

Recommendation

The Committee is asked to NOTE the progress made on the Anti-Social Behaviour Action Plan.

Background papers

Nil

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**Broxtowe Borough Council
Anti-Social Behaviour
Action Plan**

April 2019 – March 2020

Reports of Anti-Social Behaviour			
	2017/18	2018/19	2019/20 (Qtrs1&2)
Environmental Health	564	480	234
Housing	152	191	75
Communities	32	40	12
Police Strategic Analytical Unit (Police & Communities combined)	2875	2011	1,086

Hate Crime Incidents	2017/18	2018/19	2019/20 (Qtrs1&2)
Number of Hate Crime Incidents reported	128	107	68

Perception of Safety (Nottinghamshire County Council survey)	2017/18	2018/19	2019/20
Percentage of people surveyed who feel safe in the community during the day	100%	96%	Not yet available
Percentage of people surveyed who feel safe in the community at night	50%	72%	Not yet available

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
Raise awareness and improve reporting	Hold alternating weekly drop in sessions and monthly themed drop in sessions in Eastwood and Stapleford and promote awareness of ASB and Hate Crime	Increase in awareness of ASB and Hate Crime	Communities Officer	<ul style="list-style-type: none"> 40 x fortnightly community safety drop-in sessions 20 x Eastwood 20 x Stapleford 	31.03.2020	<ul style="list-style-type: none"> 10 completed in Stapleford 9 completed in Eastwood
	Attend community group sessions to promote awareness of ASB and Hate Crime	Increase in awareness of ASB and Hate Crime	Victim Care	<ul style="list-style-type: none"> 2 x community group sessions 	31.03.2020	<ul style="list-style-type: none"> Update awaited from Victim Care
	Set up system to manage key individuals network (KINs) in case management system	Police able to easily and effectively contact communities to disseminate information	Communities Team / Police	<ul style="list-style-type: none"> Set up KINs system in ECINs Contact members for signup Hand over system to Police for day to day management 	31.5.2019	<ul style="list-style-type: none"> All actions completed May 2019

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
	Work with the Police to include the local authorities communications tools with the community in their neighbourhood engagement plan	Residents better able to inform the Police regarding priorities	Communities Team	<ul style="list-style-type: none"> Meet with Neighbourhood Inspector to discuss the use of Broxtowe's communication tools – October 2019. Develop messages to be sent – Jan 2020 Periodic messages set up to be sent – March 2020 	31.3.2020	<ul style="list-style-type: none"> Police have produced an engagement plan and a KINs network which will achieve the same result
	Promotion of Hate Crime reporting	Increase awareness of reporting Hate Crime	Communities Team- Equalities and Diversity Officer	<ul style="list-style-type: none"> Hate Crime Business Cards distributed through events, organisations and venues 	31.3.2020	<ul style="list-style-type: none"> Community celebration event
	Promotion through leaflets and giveaways (dog poo bags)	Increase in awareness of ASB	Neighbourhood Wardens	<ul style="list-style-type: none"> Promotion through media channels Distribution of giveaways Educational material updated and distributed at summer road show events, local service 	31.03.2020	<ul style="list-style-type: none"> 6 x summer roadshows attended 4 x check a chip events held 3 x library community events attended 1 x geocache event

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
				days, Environmental days, poop scoop week, litter hero days, Geo cache events		held <ul style="list-style-type: none"> 2 x litter picks held
	Through information supplied to Nottingham University and the wardens of halls of residence and Moving In Moving On event	Decrease the number of incidents of ASB from students causing nuisance to their neighbours and not dealing with their waste correctly	Police Inspector Waste and Recycling Manager	<ul style="list-style-type: none"> Provide updated information to the university Event held 	31.03.2020	<ul style="list-style-type: none"> Completed
	Through raising awareness promotion campaigns at identified peak times of year for ASB reporting <ul style="list-style-type: none"> Halloween Bonfire Night Summer Start of new 	Decrease the number of incidents of ASB during peak times during the year <ul style="list-style-type: none"> Halloween Bonfire Night Summer Start of new university year 	Communities Officer Communications Manager	<ul style="list-style-type: none"> Promotion through media channels Distribution of leaflets/posters Promotion through BBC website 	31.03.2020	<ul style="list-style-type: none"> Police Lighter Nights campaign delivered April – June 2019 Garden crime campaign delivered May 2019 Freshers' week attended

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
	university year					
	Promotion of Neighbourhood Watch and Neighbourhood Alert through events and the BBC website	Increase Neighbourhood Watch and Neighbourhood Alert membership	Communities Officer Communications Manager	<ul style="list-style-type: none"> Promotion at events Promotion on social media Promotion through the website 	31.03.2020	<ul style="list-style-type: none"> Neighbourhood Watch link on website Neighbourhood Watch and Neighbourhood Alert promoted at all drop in sessions
	Report appropriate convictions through social media, press releases and Broxtowe Matters	Increase awareness of consequences of ASB	Neighbourhood Wardens ASB Enforcement Officer Neighbourhood Services Manager	<ul style="list-style-type: none"> Press releases sent out Articles included in Broxtowe Matters 	31.03.2020	<ul style="list-style-type: none"> No convictions to report
Increase how well communities get on together	Through events, social media and Broxtowe Matters	Increase in reporting and increase in how well communities get on well together	Communities – Equalities and Diversity Officer Communications	<ul style="list-style-type: none"> Events held Social media messages distributed Broxtowe Matters promotions 	31.03.2020	<ul style="list-style-type: none"> Community Celebration event held

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
			Manager			
Improve support to victims	Through increasing referrals for repeat victims to Victim Care and promote Victim Care through events, social media and Broxtowe Matters	Increases in referrals to Victim Care	Chief Communities Officer Chief Environmental Health Officer Communities Officer Communications Manager	<ul style="list-style-type: none"> Referrals made through Complex Case Panel Referrals made for safeguarding Victim care events held Social media messages distributed Broxtowe Matters promotions 	30.3.2020	<ul style="list-style-type: none"> Increased referrals for safeguarding and complex cases
	Hold the ASB Panel and Complex Case Panel at the same meeting	Efficiencies for BBC and partners	Chief Communities Officer	<ul style="list-style-type: none"> Consultation with partners attending both ASB and Complex Case Panel meetings Identify suitable 	31.5.2019	<ul style="list-style-type: none"> Completed New joint meetings in place May 2019

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
				date for both groups to meet <ul style="list-style-type: none"> Change the existing meeting dates to new joint dates 		
Improve the ASB services provided to tenants	Through Implementation of more patch based working to ensure all teams working on an estate (repairs, caretaking, housing, retirement living) are tackling all aspects of ASB.	Improve the ASB services provided to tenants	Neighbourhood Services Manager	<ul style="list-style-type: none"> To work with the Housing Repairs section to integrate Repairs, Retirement Living, Caretaking and Housing Officers in to one cohesive patch unit Develop performance framework to monitor the progress of this project 	31.03.2020	This is part of the Neighbourhood Strategy 2019-22 going to Housing Committee in November
	By ensuring ASB involving leasehold	Improve the ASB services provided to tenants	Neighbourhood Services Manager	<ul style="list-style-type: none"> Ensure staff understand their responsibilities in relation to 	31.03.2020	This is complete. Leaseholders and their

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
	perpetrators is managed robustly with partner teams.			<p>leaseholds and understand the differences that can arise between dealing with tenants and leaseholders in respect of tenancy and lease agreements.</p> <ul style="list-style-type: none"> • Involving the Leasehold Officer in dealing with complaints where necessary and improving the training and awareness of the Leasehold Officer in the area of ASB. • Ensure that Housing and Legal services work together in a positive and cohesive way in cases where there is a breach of lease 		ASB have been incorporated into the work of the Housing Officer so it now follows the same process. Leasehold Officer has been appointed and closely liaises.
Improve the ASB services provided to leaseholders	Through more ASB focus at Community Roadshows	Reduction of ASB on estates	Neighbourhood Services Manager	<ul style="list-style-type: none"> • Waste days, throughout the Borough with a focus on reducing ASB 	31.03.2020	This is complete, Surveys carried out at some of these events. With the Neighbourhood Strategy mentioned

Target	How it will be achieved	Outcomes	Lead Dept / Officer	Milestones	Target Date	Update
						above, it is unlikely that we will continue these events in this way.

Report of the Chief Executive

ONLINE HARASSMENT AND CYBERBULLYING

1. Purpose of report

To update the Committee on aspects of online harassment and cyberbullying.

2. Detail

Bullying can be defined in many ways but is generally seen to be unwanted, aggressive behavior that involves a real or perceived power imbalance. Bullying includes actions such as making threats, spreading rumours, attacking someone physically or verbally, and excluding someone from a group on purpose.

Almost one of four people in the UK have experienced some sort of cyberbullying, according to research undertaken by YouGov and released in April 2019. The poll, which interviewed 2,034 people, found that 23 per cent of people reported being targeted online.

Those aged 18 to 24 are the most likely to be cyberbullied, with 55 per cent of respondents in this age bracket saying they had experienced some sort of bullying online, followed by 25- to 34-year-olds (33 per cent).

In 2018, the UK Safer Internet Centre – which comprises of three charities who want to improve online safety - surveyed 2,000 eight to 17-year-olds about their attitudes. Almost half of young people said that in the last year they had experienced someone being mean to them over the internet – or they had been excluded online.

Further information on the legislation applying to online harassment and cyber bullying is contained in the appendix.

Recommendation

The Committee is asked to NOTE the report.

Background papers

Nil

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What is online harassment and cyberbullying?

Cyberbullying is the use of electronic or online communications by someone to harass, threaten or intimidate another person.

Cyber bullying can take a wide variety of forms including:

- “trolling” (sending menacing or upsetting messages)
- identity theft
- “doxxing” (making available personal information)
- cyber stalking

Cyberbullying is not exclusive to any specific demographic – everybody is now at risk of being a cyberbullying victim in some way, although some groups are more likely to be victims.

There are some things that make cyberbullying different to 'traditional' bullying:

- 24-7 nature - the nature of online activity means you can be in contact at any time.
- There is the potential for a wider audience and bullying incidents can stay online, for example: a photo that you can't remove.
- Evidence - a lot of cyberbullying incidents allow those experiencing it to keep evidence - for example, take a screen shot - to show to school staff or police if needed.
- Potential to hide your identity - it is possible to hide your identity online which can make cyberbullying incidents very scary
- Degree of separation - people who cyberbully often don't see the reaction of those experiencing it so it can sometimes be harder for them to see the impact of their actions

Victims of cyberbullying often don't know who are behind the accounts that are abusing them. Sometimes the victim can suspect who the bullies are, but are unable to prove it because trolling and bullying accounts often make use of everybody's important right to anonymity – other times, complete strangers become aware of cyberbullying taking place and fall into a 'mob mentality' by contributing and amplifying the bullying rather than helping the victim.

There are many reasons that someone might choose to cyberbully another person. Some of the most common reasons are to fit in, power, jealousy, and also if they've been cyberbullied themselves.

Cyberbullying and the law

There is no legal definition of cyberbullying within UK law. However, there are a number of existing laws that can be applied to cases of cyberbullying and online harassment, namely:

- Protection from Harassment Act 1997
- Criminal Justice and Public Order Act 1994
- Malicious Communications Act 1988
- Communications Act 2003
- Defamation Act 2013

For example, under the Malicious Communications Act 1988, it is an offence to send a communication with the intention of causing distress or anxiety; and under section 127 of the Communications Act 2003 it is an offence to send an electronic message that is grossly offensive or of an indecent, obscene or menacing character. The Protection from Harassment Act 1997 covers threatening behaviour or harassment, including online and offline stalking.

It is an accepted principle that what is illegal offline, is illegal online. Guidelines revised by the Crown Prosecution Service in 2018 explain how cases of cyberbullying will be assessed under the current legislation. The guidance divides potentially criminal communications into four categories. The first three are those which may:

- constitute threats of violence to the person or damage to property
- specifically target individuals, for example involving harassment, stalking, controlling or coercive behaviour, “revenge pornography” or sexual offences
- breach a court order or statutory prohibition.

The fourth category is:

“Communications which do not fall into any of the categories above fall to be considered separately i.e. those which may be considered grossly offensive, indecent, obscene or false.”

The guidance says that, while it will usually be in the public interest to prosecute cases in the first three categories (providing they satisfy the normal evidential test), cases in the fourth category “will be subject to a high evidential threshold and in many cases a prosecution is unlikely to be in the public interest.”

There appears to be no evidence that anti-social behaviour legislation is being used to control cyberbullying.

What are the social media companies doing?

Social media sites, as well as mobile phone operators, have helplines and on-line information in respect of safety and reporting. Examples of these are given below.

Facebook has sections on Staying Safe, Reporting Abuse and Bullying and Harassment

Twitter’s rules state that those engaging in violent threats, harassment or hateful conduct may have their accounts temporarily locked and/or subject to permanent suspension. There is a section on online abuse.

Instagram's community guidelines state that it will remove content that "contains credible threats or hate speech, content that targets private individuals to degrade or shame them, personal information meant to blackmail or harass someone, and repeated unwanted messages." There is a section for reporting bullying and harassment.

Snapchat's community guidelines have strictures about, amongst other things, threats and violence and harassment and bullying.

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Joint report of the Chief Executive and Deputy Chief Executive

PERFORMANCE MANAGEMENT – REVIEW OF BUSINESS PLAN PROGRESS – COMMUNITY SAFETY

1. Purpose of report

To report progress against outcome targets identified in the Community Safety and Health Business Plan, linked to Corporate Plan priorities and objectives, and to provide an update as to the latest key performance indicators therein.

2. Background

The Corporate Plan 2016-2020 was approved by Cabinet on 9 February 2016. Business Plans linked to the five corporate priority areas of Housing, Business Growth, Environment, Health and Community Safety are subsequently approved by the respective Committees each year.

3. Performance management

As part of the Council's performance management framework, each Committee receives regular reports during the year which review progress against their respective Business Plans. This will include a detailed annual report where performance management is considered following the year-end.

This report is intended to provide this Committee with an overview of progress towards Corporate Plan priorities from the perspective of the Community Safety and Health Business Plan. It provides a summary of the progress made to date on key tasks and priorities for improvement in 2019/20 as relating to Community Safety and the latest data relating to Key Performance Indicators (KPI). This summary is detailed in appendix 1.

The Health elements within the Community Safety and Health Business Plan are now considered by the Leisure and Health Committee.

Recommendation

The Committee is asked to NOTE the progress made in achieving the Business Plan for Community Safety and Health and the current Key Performance Indicators for 2019/20.

Background papers

Nil

APPENDIX

PERFORMANCE MANAGEMENT

1. Background - Corporate Plan

The Corporate Plan for 2016-2020 was approved by Cabinet on 9 February 2016. This plan sets out the Council's priorities to achieve its vision to make "Broxtowe a great place where people enjoy living, working and spending leisure time." Over the period, the Council will focus on the priorities of Housing, Business Growth, Community Safety, Health and Environment.

The Corporate Plan prioritises local community needs and resources are directed toward the things they think are most important. These needs are aligned with other local, regional and national plans to ensure the ambitions set out in our Corporate Plan are realistic and achievable.

2. Business Plans

Business Plans linked to the five corporate priority areas, including Community Safety and Health, were approved by the Full Council on 6 March 2019, following recommendations from the respective Committees in January/February 2019.

The Council's priority for Community Safety is that 'Broxtowe will be a place where people feel safe and secure in their communities'. Its objectives are to:

- Reduce the amount of anti-social behaviour in Broxtowe (CS1)
- Reduce domestic violence in Broxtowe (CS2)

The Health elements within the Business Plan are now considered by the Leisure and Health Committee.

The Business Plans detail the projects and activities undertaken in support of the Corporate Plan for each priority area. These cover a three-year period and are revised and updated annually. Detailed monitoring of progress against key tasks and outcome measures in the Business Plans is undertaken regularly by the relevant Committee. This will include a detailed annual report where performance management and financial outturns are considered together following the year-end as part of the Council's commitment to closely align financial and performance management.

3. Performance Management






As part of the Council's performance management framework, this Committee receives regular reports of progress against the Community Safety elements of the Community Safety and Health Business Plan. This report provides a summary of the progress made to date on key tasks and priorities for improvement in 2019/20 as extracted from the Pentana Risk performance

management system. It also provides the latest data relating to Key Performance Indicators (KPI).






The Council monitors its performance using the Pentana Risk performance management system. Members have been provided with access to the system via a generic user name and password, enabling them to interrogate the system on a 'view only' basis. Members will be aware of the red, amber and green traffic light symbols that are utilised to provide an indication of performance at a particular point in time.

The key to the symbols used in the Pentana Risk performance reports is as follows:







Action Status Key



Icon	Status	Description
	Completed	The action/task has been completed
	In Progress	The action/task is in progress and is currently expected to meet the due date
	Warning	The action/task is approaching its due date (and/or one or more milestones is approaching or has passed its due date)
	Overdue	The action/task has passed its due date
	Cancelled	This action/task has been cancelled or postponed

Performance Indicator Key





Icon	Performance Indicator Status
	Alert
	Warning
	Satisfactory
	Unknown
	Data Only


Community Safety Key Tasks and Priorities for Improvement 2019/20

Status / Icon	Action Code	Action Title	Action Description	Progress	Due Date	Comments
In Progress 	COMS 1821_08	Undertake a feasibility study on introducing wheelchair accessible taxi fleet	Taxis in the borough are wheelchair accessible	40%	Mar-2020	Preliminary stages of study underway. Report being prepared for the Licensing and Appeals Committee on 3 December 2019.
Warning 	COMS 1821_15	Review of the Council's policy on toilet provision in cafes and restaurants	Production of approved policy on toilet provision in cafes and restaurants	50%	Dec-2019	Initial report planned to be submitted to the Community Safety Committee on 29 January 2020.
In Progress 	COMS 1922_01	Develop and deliver a Neighbourhood Action Plan for Stapleford	Reduce all types of crime and improve community confidence	75%	Mar-2020	Work is underway to deliver the agreed actions.
In Progress 	COMS 1922_03	Introduction of online application forms for licensing	Introduction of online application forms for licensing taxis, massage and special treatment establishments, scrap metal dealers, charitable collections, alcohol and gambling licences. Online applications able to be made	28%	Feb-2020	E-form design discussed with Communications team. On target for completion by due date.
In Progress 	COMS 1922_04	Introduction of online payment facility for licence applications	Payments available on line for licence applications	33%	Feb-2020	E-form being designed with Communications team. On target for completion by due date.
Completed 	COMS1922_05	Set up procedures for Channel, Prevent, and Serious Organised Crime	Effective notification and referral mechanisms	100%	Mar-2020	Completed.

Status / Icon	Action Code	Action Title	Action Description	Progress	Due Date	Comments
In Progress 	COMS1922_06	Set up effective mechanisms to manage the Local Strategic Partnership Task and Finish Group	Improved functioning of, and outcomes from, Local Strategic Partnership	100%	Oct-2019	Changes to the way Local Strategic Partnership groups operate undertaken.
Completed 	COMS1922_08	Create an effective Key Individuals Network System (KINS) for Broxtowe	System populated with key individuals to enable distribution of information to the specific communities	100%	Dec-2019	Completed.

Community Safety Key Performance Indicators 2019/20

Status / Icon	Code & Short Name	Frequency	Outturn 2017/18	Outturn 2018/19	Q2 2019/20	Target 2019/20	Latest Note
Amber 	Coms_048 Food Inspections: High Risk	Quarterly	100%	100%	34%	100%	There is usually a dip in the summer months. Also, has been time spent on animal licensing activities, and office move. On track for 100% at year end.
Green 	ComS_053 HEALTH & SAFETY: Respond to specific complaints/accident notifications/requests	Quarterly	94%	98%	100%	100%	
Data Only 	ComS_012 Number of ASB cases received by Environmental Health	Quarterly	564	480	119	-	2018/19 Q2 = 147 2017/18 Q2 = 153
Data Only 	ComS_013 No of ASB cases received by Housing (gen Housing)	Quarterly	84	152	41	-	2018/19 Q2 = 59 2017/18 Q2 = 37

Status / Icon	Code & Short Name	Frequency	Outturn 2017/18	Outturn 2018/19	Q2 2019/20	Target 2019/20	Latest Note
Data Only 	ComS_014 Number of ASB cases received by Community Services	Quarterly	32	40	8	-	2018/19 Q2 = 15 2017/18 Q2 = 10

Report of the Strategic Director

WORK PROGRAMME

1. Purpose of Report

To consider items for inclusion in the Work Programme for future meetings.

2. Background

Items which have already been suggested for inclusion in the Work Programme of future meetings are given below. Members are asked to consider any additional items that they may wish to see in the Programme.

23 January 2020	<ul style="list-style-type: none"> • Business Plans and Financial Estimates 2020/21 - 2022/23 – Community Safety and Health • Air Quality Action Plan • Neighbourhood Policing Update • Presentation by the Pythian Club • Armed Forces Covenant
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Recommendation

The Committee is asked to CONSIDER the Work Programme and RESOLVE accordingly.

Background papers

Nil

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